

AZNET Telecommunications Billing

JULY 2005 Billing Statement

Billing Announcement . . .

As we mentioned in your last month's billing, your July billing statement will include partial dedicated outbound long distance and Centrex Plus detail for May, along with the current month of June. The billing of long distance services should now be current (one month in arrears). We appreciate your patience and understanding.

Additionally, this month's billing contains two new line items representing TPO charges and AZNET facilities and other retained charges.

Some Background . . .

Laws 2005, Chapter 301, directed the Arizona Department of Administration (ADOA) to establish a Telecommunications Program Office within ADOA to provide for the installation and maintenance of telecommunication systems and to act as the State's agent for telecommunications carrier services to the offices, departments and agencies of the State. This new telecommunications program is AZNET. The Legislature further directed that the administrative costs of the Telecommunications Program Office be shared proportionately by all State agencies within the program. (See link below.)

<http://www.azleg.state.az.us/FormatDocument.asp?inDoc=/legtext/47leg/1r/laws/0301.htm>).

On your July AZNET invoice, you will see two new line items representing TPO charges and AZNET facilities and other retained charges. The charges to your agency are based on the number of seats (phones) allocated to your agency. The number of seats allocated is set on a yearly basis and reviewed annually. These two items will be re-occurring monthly charges on your AZNET invoice.

TPO charges	\$2.12 X # of Agency Seats
AZNET facilities and other retained charges	<u>\$2.23 X # of Agency Seats</u>
Total Cost:	\$4.35 X # of Agency Seats

The TPO charges and the AZNET facilities and other retained charges recover the cost of the oversight of the AZNET program contract with the vendor, facilities, the AZNET Help Desk, the State Switchboard and forensic security. Charges are assessed to all agencies beginning July 2005 regardless of the status of your agency's transition.

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Billing Announcement continued. . .

Who to contact . . .

If you have questions regarding:

- **Your AZNET Online Invoice and/or Agency Invoice Reports**, call the AZNET Help Desk: 602.364.4444
- **Your TPO charges and AZNET facilities and other retained charges**, contact the Telecommunications Program Office (TPO): Sandy Clancy at 602.542.1439 or Sandy.Clancy@azdoa.gov or Jennette Wilkins at 602.364.4044 or Jennette.Wilkins@azdoa.gov

Please check the AZNET website for the latest telecommunications information at www.aznet.gov.